



Opting out of Promotional Outreach

While we are excited to keep you in the loop with our latest offers and deals we respect that you may want to keep your inbox clean. The steps outlined below will allow you to **exclusively receive communication specific to your conservation program**, but filter out any promotional outreach.

From your FBN Account

In your FBN Account, click on the small grey logo and below that **"My Profile"**. Once in your profile, select **"Notification Preferences"** on the left side bar and click on the **"Promotional"** tab. Once there, click check for **Opt out of all Promotional Notifications**

The screenshot displays the FBN user interface. On the left, a sidebar menu is open, showing options like 'My Profile', 'My Team', 'Billing', 'Contact Us', 'Terms of Service', 'Privacy Policy', and 'Community Policies'. The 'My Profile' option is selected. The main content area is titled 'Notifications Preferences' and includes a sub-header 'Preferences for the information and alerts that you would like to receive from FBN'. Below this, there are two tabs: 'FBN SERVICES' and 'PROMOTIONAL', with the latter being active. Under the 'PROMOTIONAL' tab, there is a checkbox labeled 'Opt out of all Promotional notifications', which is currently unchecked. The checkbox and its label are highlighted with a green rectangular border.

By Text

To unsubscribe from text messages, **respond "STOP"** to the message and it will opt you out

By Email

To unsubscribe by email, **send a message to app-support@fbn.com** and we will ensure you are unsubscribed from all promotional messaging



What happens when I opt out?

Opting out of marketing will eliminate any promotional messaging but **will not impact your ability to participate in programs.**

How will this change impact communications to me

- ✓ Receive call/texts/emails regarding data collection for verification of your practice implementation
- ✓ Full ability to participate in conservation programs
- ✓ Mandatory announcement on essential information related to FBN accounts (updates to Privacy Policy and Terms of Service)
- ✗ Marketing + promotional messaging

Still have questions?

Feel free to call us at **773-830-2816** or shoot us an email at **app-support@fbn.com** and we'd be happy to provide you with assistance